

**Minutes**  
**New Marlborough Cable Advisory Committee**  
**Saturday March 13, 2021 11:00 am**

**Board Members Present Via Teleconference:**

Steven Klein-Chairman  
John Valente  
Michael Shocket  
Broc Kerr

**Others Present:**

John Decker, Charter/Spectrum  
Joe Volpe, Charter/Spectrum  
Moe Ballista, Charter Spectrum  
Members of the Public

**Call to Order:**

The meeting of the New Marlborough Cable Advisory Committee was convened at 11:02 am via teleconference due to the Covid-19 virus outbreak.

- **Chairman Klein** welcomed the large public turnout and stated that the purpose of the meeting was to update everyone on the system progress and outline the ways residents can sign up for service if they so choose. He asked members of the public to hold questions that are specific to their property that they hold that question. Contact information will be provide at the end of the meeting so that residents can get answers for specific questions about their property. All questions will be answered. Today's meeting is meant to be community focused. The call is being recorded and a link will be provided on the Town website for anyone who was unable to be on the call.
- Chairman Klein summarized that up to this point Charter/Spectrum has been engaged in the make-ready work that has culminated in the stringing of the fiber optic cable throughout the town and is now nearly ready to be connected to homes. He then shared a progress map (attached) indicating the areas of the town that have been wired and those still in progress.
- **John Decker, Project Manager Charter/Spectrum** was present to update the Committee and residents on the progress of the installation.
  - Town is divided into 5 phases and we are very close to the launch.
  - Phase 1 (refer to sections in red on the map) is 100% complete in final stages of testing.
  - Phase 2 (blue) is 85% complete an area around GB-Mill River Road to Knight Road is awaiting completion of National Grid work related to a solar project on Knight Rd.
  - Phases 3 (yellow) 95% complete, 4 (green) 95% complete, and 5 (pink) final work will begin next week.
  - Final system testing will take place on March 31 at Town Hall making sure that phone, television and internet are all working properly.
  - Assuming a successful test, first set of addresses for sales are released and verified then sent to the sales team. After Phase 1 begins a new phase will be rolled out every 3 weeks.
- **Joe Volpe, Manager Direct Sales Charter/Spectrum and Moe Ballista** who will be directly responsible for the sales effort in New Marlborough were in attendance to brief residents on the sales process. An extensive question and answer session followed. A link to the video of the session along with a transcript of the "chat" can be found on the Town website at <https://www.newmarlboroughma.gov/home/news/transcript-spectrum-meeting-3-13-21>

A motion to adjourn was made, seconded, and so voted by all members present to adjourn the meeting at 12:25.

Michael Shocket -Aye  
John Valente-Aye  
Steven Klein-Aye  
Broc Kerr-Aye

Approved on 4/2/2021 Steve Klein, Chairman