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Partnership Update

The Massachusetts Registry of Motor Vehicles (RMV) would like to inform you that customers aged 65 and older, and customers with disabilities, can schedule an appointment at (most) [Service Center locations](#) during any available time **Monday through Friday between 9:00 a.m. and 5:00 p.m.**

- An appointment is **required** for [Driver's License related transactions](#).
- An appointment is **required** for [ID related transactions](#).
- An appointment is **not required** for [Registration-related transactions](#).

How to make an Appointment

Customers aged 65 and older and customers with disabilities can ask for assistance with an appointment by sending an email to:

- MassDOTRMVSeniors@dot.state.ma.us
- Customers can expect to receive a response from the RMV within 48 hours.

Friendly Reminder

- Massachusetts law requires customers age 75 and older to [renew their driver's license in person.](#)

Select RMV Services Available at AAA Branches

AAA members may be eligible to renew your license/ID or registration at AAA. You must make a reservation to conduct RMV transactions at AAA. Learn more [here](#).

Stay Connected!

- For the latest RMV updates and information, follow the RMV on Twitter [@MassRMV](#).
- For the latest MassDOT news and information, including RMV updates, follow MassDOT on Twitter [@MassDOT](#), [Facebook](#), and [Instagram](#).

**Thank you for sharing this notice with your colleagues and clients.
Your partnership is appreciated.**



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RMV Communications
25 Newport Avenue Ext
Quincy, MA 02171-1748

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