

# **New Marlborough Police Alarm Information**

## **Main emergency number for the Police Department: 229-8393**

- This number will ring twice at our office in town hall and then be routed directly to the department's dispatch center; where there will always be a dispatcher to answer the line.
- Calls directed to the dispatch center will either be given directly to the New Marlborough Police, or to the State Police, depending upon availability.
- Please use this as the main contact number for your alarm monitoring company.

## **Key Holder**

- Key holders allow responders to effectively assess your home/business if there is any suspicious activity.
- You must have a key holder listed on your registration. A key holder is someone in the area who has access to your home/business and can deactivate or rearm your system, as well as secure your home/business if there are any open doors or windows.
- Your alarm monitoring service should also have this information.

## **Contact Information**

- Your contact information will be kept confidential and only used by the Police Chief, Fire Chief, or one of their designees in the event of emergency or criminal activity. For routine communication regarding your system the main contacts will be your alarm company or key holder.