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BERKSHIRE COUNTY BOARDS OF HEALTH ASSOCIATION

Pittsfield, MA April 1, 2020

Update on COVID-19 (Coronavirus) and Local Boards of Health (LBOH)

Please note: This is a rapidly evolving situation. Cases continue to rise in Berkshire County, and all non-essential personnel should be staying at home except for essential services. BCBOHA will continue to provide updates and coordinate public messaging on the situation on a regular basis.

Latest News:

Closing of Non-Essential Businesses

On March 31, 2020, Governor Baker extended the non-essential business emergency order and guidance for the Executive Branch until May 4, 2020. The Administration also updated the COVID-19 Essential Services categories for businesses and other organizations that provide essential services and workforces related to COVID-19. An updated list of COVID-19 essential services can be found here: <https://www.mass.gov/doc/march-31-essential-services-list>.

Hotel/Motel and Short-Term Rental Guidance

In addition to the updated essential businesses list, the Department of Public Health released new guidance on March 31, 2020 regarding the operation of hotels, motels, inns, bed and breakfasts, and other short-term residential rentals. The guidance states that hotels, motels, and short-term rentals may only be used for efforts related to fighting COVID-19, such as housing front line health care workers or individuals, or for Massachusetts residents who have been otherwise displaced from their residences. All other rentals are banned. Guidance can be found here: <https://www.mass.gov/doc/march-31-2020-hotel-motel-guidance>. BRPC/BCBOHA has received the list of all short-term rentals and other lodgings in the county; please contact us if you would like the list for your municipality. Currently the list only contains the physical address of the short-term rental, not mailing addresses for owners. We are currently assessing if there is a way to get mailing addresses (the state will not provide them).

Emergency Sheltering in Berkshire County

MEMA has recently contracted with the Hilton Garden Inn on South Street in Pittsfield to provide non-congregate housing for COVID positive homeless individuals from throughout the County. In addition, the former St. Joe's school has been retrofitted as a shelter for homeless individuals, and is expected to open within the next several days. More information about this can be found here: <https://www.berkshireeagle.com/stories/use-for-former-st-joes-school-24-hour-homeless-shelter,601204?>

Field Medical Station

Planning for surge capacity, the Commonwealth, through MEMA, has requested and received approval from the federal Strategic National Stockpile for a Field Medical Station that will provide additional medical care capacity. A 250-bed field medical station will be deployed to the DCU

Center in Worcester this week. UMass Memorial will manage this facility. The COVID Command Center at the state is currently predicting and planning for peak surge to occur the week of April 9.

Public Health Advisory

On March 24, 2020 the MA Department of Public Health issued a public health advisory strongly urging those who are 70 years and older and those with underlying health conditions to stay-at-home with the exception of essential trips for food, medicine, and focused time for exercise and fresh air. Those not providing essential services are also strongly advised to stay at home at this time to help protect those who are providing essential services. The DPH also urges keeping at least six feet between individuals who do not live in the same household at all times. Grocery stores and pharmacies must provide at least one hour per day for shoppers 60 years of age and older. Additionally, these establishments must include strategies to reduce COVID-19 exposure to their employees, including access to handwashing facilities, alcohol-based hand sanitizers, disinfecting wipes, and procedures to ensure both employees and customers remain at least six feet apart at all times. Employees who are sick should not report to work and if they do come to work they must be sent home. The full advisory can be found here: <https://www.mass.gov/news/dph-public-health-advisory-stay-at-home-advisory-for-individuals-over-70-and-for-those-with>.

Traveler Quarantine

The Federal Government has recommended that all those leaving New York for other locations self-quarantine for 14 days as a precaution. Berkshire municipalities with large numbers of second-home owners should be aware and pay attention to short term rentals and hotels. This guidance will be displayed as posters at service plazas along 1-90 eastbound, distributed as flyers at major transportation hubs and on posted on highway message boards. Visitors are instructed not to travel to Massachusetts if they are displaying symptoms. Health care workers, public health workers, public safety workers, transportation workers and designated essential workers are exempt from this requirement.

Personal Protective Equipment (PPE)

Personal Protective Equipment (PPE) such as masks, gowns, eye shields and gloves remain in short supply throughout the Commonwealth and the country. On March 29, the Baker-Polito Administration announced an online portal where individuals and companies can donate or sell personal protective equipment (PPE) and volunteer to support the COVID-19 outbreak in Massachusetts. This portal allows companies and organizations to sell or donate protective equipment that is in short supply and is expected to bolster current efforts to leverage traditional and emergency supply chain channels. The program also provides an entry point for local manufacturers to get more information on adapting their businesses to produce more equipment in Massachusetts, an effort being led by the administration's recently established Manufacturing Emergency Response Team.

For providers and responders looking for PPE, currently, PPE requests for health and public health are going through the Health and Medical Coordinating Coalitions (HMCC) while those for public safety and first responders are being directed through MEMA.

Guidance on Prioritization of PPE: <https://www.mass.gov/doc/guidance-for-prioritization-of-personal-protective-equipment-ppe-in-massachusetts/download>

PPE Request Process Chart: <https://www.mass.gov/doc/ma-covid-19-ppe-request-process-chart/download>

Funding Update

The Baker-Polito Administration has made money available to local municipalities essentially immediately to address public health costs incurred in responding to this outbreak. Funds will flow directly to the 14 largest cities in the state (only Springfield in Western Mass) and through the 15 existing health districts known to DPH, including the Berkshire Public Health Alliance and Tri-Town Health in Berkshire County. Municipalities that do not fit into either category will be aligned with a regional entity across the state, including several regional planning agencies, MHOA and MAHB. In Berkshire County, if your town is not part of either district, you will be aligned with Berkshire Regional Planning Commission. Money has begun to go out to municipalities that have expressed need. If you have received an Agreement, as soon as that signed agreement is returned the check will be sent. If you have not yet received an Agreement, and have financial needs that fit with the guidance, please contact us as soon as possible. Allowable expenses include: Surveillance and case identification (including, but not limited to, public health epidemiological investigation activities such as contact follow-up), monitoring of travelers, Public Health Nurses, data management, isolation and quarantine (including, but not limited to, housing; wrap-around services; security; environmental control, clean-up and waste management; and behavioral health services), surge public health staffing, risk communications support, public health coordination with healthcare systems. Non-applicable funding areas include City/town municipal activities (law enforcement etc.) and food and other sundries.

Routine and other Board of Health Inspections

Housing Inspections

Given the State of Emergency, the LBOH has discretion to delay non-emergency inspections. Inspections should resume as normal at the termination of the State of Emergency.

Food Inspections

A LBOH has discretion to decrease the frequency of food inspections under the retail food code. (105 CMR 590.008(H); FC 8-401.10.) During the declared State of Emergency, LBOH are not required to submit a risk-based facility inspection plan for approval. The Food Protection Program will provide technical assistance to review any emergency inspection plans for LBOH, upon request.

All food contact surfaces, equipment, and utensils used for the preparation, packaging, or handling of food products must be washed, rinsed, and sanitized before each use. Additionally, food establishments are strongly urged to frequently clean non-food contact surfaces, such as doorknobs, tabletops, chairs and menus. The EPA has a list of registered sanitizers labeled for use against the novel coronavirus which can be found here: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>. Additional guidance on inspecting food establishments has been sent out under separate cover.

Swimming Pools & Adult Tobacco Establishments

Swimming pools and adult tobacco establishments are not considered to be essential services and must be closed.

COVID-19 Testing in Berkshire County:

The drive-through testing facility at Berkshire Medical Center is currently operational. All testing requires a physician order. Symptomatic individuals may call the BMC hotline at 855-BMC-LINK, OR 855-262-5465. After hotline screening, those qualified will be referred for a telemedicine appointment with a physician, and if appropriate, given an order and a time for testing.

Berkshire County Emergency Operations:

The Northern Berkshire Operations Center, the Southern Berkshire REPC, and the Central Berkshire COVID-19 Coordinating Center are activated, and jointly working together to address needs across the County.

North Berkshire Operations Center

Operations Hotline: 413-662-3614 (8-5 weekdays, leave msg after hours).

Email: nbcovid@gmail.com

Central Berkshire Covid-19 Coordinating Center

Phone: (413) 770-7663 (weekdays, not yet taking calls from the public or the media).

Email: cbcovidOC@gmail.com

Southern Berkshire Regional Emergency Planning Committee (REPC)

The Southern Berkshire REPC is stood up and participating in information sharing with the Central County Coordinating Center and the North Berkshire Operations Center. The SBREPC is not taking inquiries from the public or media. The SBREPC can be reached at sbrepc@gmail.com.

COVID-19 Response Command Center

On March 14, the Baker-Polito Administration announced the creation of a new COVID-19 Response Command Center. Secretary Marylou Sudders is leading the cross-secretariat response to the outbreak. The Command Center is the Commonwealth's single point of strategic decision making and coordination for the Administration's comprehensive COVID-19 response. Conference calls for the LBOH with the Command Center staff are held every Friday at 9:00 AM. Boards of Health are asked to only have one person dial in as phone lines are limited. Dial in information is: 888-390-5007 Passcode 4847016.

DPH Conference Calls with Local Boards of Health

DPH continues to hold weekly calls with local boards of health across the Commonwealth on Tuesdays at 3:00 PM. These calls have DPH staff from a variety of departments available for answering questions including Epidemiology, Emergency Preparedness and Environmental Health. The call-in information for this call is available usually a day or two prior. In addition,

DPH has been holding a weekly call related to MAVEN that the public health nurses have been participating in.

Information for Local Boards of Health

MDPH has created a page for COVID-19 information specific to Local Boards of Health at <https://www.mass.gov/info-details/covid-19-information-for-local-boards-of-health> which includes emergency directives, resources for public communication, and frequently asked questions. DPH also holds weekly conference calls for Local Boards of Health on Tuesdays at 3:00 PM. DPH has also agreed to hold weekly conference calls with the Berkshire COVID-19 Working Group on Friday mornings for Berkshire specific questions. Dr. Dan Doyle from Berkshire Medical Center and the Dalton BOH is also holding weekly conference calls with the LBOH of Berkshire County, especially the medical personnel who are also on Boards of Health and chairs and other representatives.

Calls to your BOH

If your BOH receives a call from someone experiencing respiratory symptoms or if a provider in your area receives a call from someone experiencing symptoms, please call the Massachusetts Department of Public Health (MDPH) 24/7 Epidemiology line at (617) 983-6800 for assistance and the latest recommendations for managing a Person Under Investigation (PUI). Individuals experiencing symptoms of a respiratory illness can also call the Berkshire Health Systems Hotline at 855-262-5465 between the hours of 7am and 7pm, 7 days/week.

Questions from the General Public and Worried-Well

The Massachusetts Emergency Management Agency (MEMA) and United Way 211 call and information service is now operating 24/7, and is answering calls for community members who are not sick, but would like to receive information related to COVID-19. Residents across the state can also sign up for the new text notification system including updates, news and prevention information by texting COVIDMA to 888-777. Also encourage your residents to sign up for your municipalities outgoing-911 alert system (such as code red or similar).

For those needing emotional support during these stressful times:

- o Call 2-1-1 and choose the “CALL2TALK” option.
- o Call or text Samaritans 24/7 helpline at 877-870-4673.
- o The Disaster Distress Helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster, including disease outbreaks like COVID-19. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories.

Public Messaging

On March 24, 2020 the Berkshire Eagle published an open letter from the Mayors of North Adams and Pittsfield, Berkshire Health Systems and BCBOHA for the 32 local boards of health urging all residents to stay at home as much as possible to slow the spread of COVID-19. This letter is available for posting on municipal websites or to be used in any other messaging, either in whole or part. Thank you to Dr. Dan Doyle for taking a suggestion on the Friday conference call and turning this letter into a reality.

Communication resources for the public available from the MA DPH include:

New DPH Flyer/Infographic on reducing stress & coping with fear of COVID-19:
<https://www.mass.gov/doc/coping-with-stress-and-fear-from-covid-19/download>

DMH resources on maintaining Emotional Health & Well-Being: <https://www.mass.gov/info-details/maintaining-emotional-health-well-being-during-the-covid-19-outbreak>

New Social Distancing (youth and general) infographic: <https://www.mass.gov/doc/how-young-people-can-prevent-covid-19-with-social-distancing/download>
<https://www.mass.gov/doc/help-prevent-covid-19-with-social-distancing/download>

Social Distancing messages are now on billboards and will soon be available on public transit (including the BRTA).

New video on Social Distancing specifically targeted specifically at youth:
https://www.youtube.com/watch?v=8DwOdh_wNi4&feature=youtu.be

COVID-2019 infographic for posting in all public places: <https://www.mass.gov/doc/stop-the-spread-of-germsrespiratory-diseases-like-flu-and-covid-19/download>

A short video for social media, waiting rooms, and other locations:
<https://youtu.be/HhUpkGxyjS4>

Local Schools and School Closings:

On March 15, 2020 Governor Charlie Baker announced a three-week suspension of school operations at public and private elementary and secondary (K-12) schools in the commonwealth beginning Tuesday, March 17th and going through April 6. On March 25, that order was extended to close the schools through May 4, 2020. Food for those who ordinarily receive free or reduced school breakfast or lunch is available in many municipalities.

Childcare Operations:

On March 18, Governor Baker issued an Executive Order requiring all early education centers and family childcare providers to close, starting Monday March 23. Exempt Emergency Child Care Programs will be the only childcare programs able to operate. Families who work to maintain the health, safety, and welfare of all Commonwealth citizens will receive priority access to emergency childcare programs and these centers should only be used by people who must go to work. Vulnerable children will also receive priority access and space will be made for people who must go to work but aren't necessarily emergency personnel.

More information on exempt emergency childcare providers can be found here:
https://eeclead.force.com/apex/EEC_ChildCareEmergencyProcedure

Situation Report:

Recently, a new strain of coronavirus—2019 Novel (new) Coronavirus (COVID-19)—was detected in Wuhan, China. This novel coronavirus causes a respiratory (lung) infection. This new

virus is related to, but different from, other coronaviruses that cause the common cold and diseases such as SARS and MERS. Common symptoms of COVID-19 are fever, cough, shortness of breath and in severe cases, pneumonia (fluid in the lungs). Cases range from very mild to severe.

As of April 1, there have been 7,738 confirmed cases of COVID-19 in Massachusetts, of which 183 are in Berkshire County. Delays in reporting and restrictions on testing have likely depressed these numbers well below actuals. The number of people tested in Massachusetts has increased to approximately 51,738. There have been 122 deaths in Massachusetts, five of which were in Berkshire County. There have been 213,144 reported cases in the United States, with all states and the District of Columbia reporting cases, and 4,513 deaths. New York has the highest number of cases (83,712), followed by New Jersey, Michigan, California and Massachusetts. Almost all countries across the globe have seen at least one case.

Updated daily information on Massachusetts' case reports can be found at: <https://www.mass.gov/info-details/covid-19-cases-quarantine-and-monitoring>.

Updated daily information (Monday-Friday) on US cases can be found at <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>.

MAVEN and Case Identification:

Posting of cases should be happening in a more timely manner going forward as bugs in the automated system are corrected. All Public Health Nurses or Boards should be checking your MAVEN twice a day during this period, including on weekends. If your community does have a case, DPH will also call your Public Health Nurse or Board directly. **If you are a community not currently on MAVEN or if your community has a contract with Porchlight VNA (which is going out of business), please contact us. We may be able to provide Public Health Nursing services to your community related to COVID-19.**

Non-Pharmaceutical Interventions (NPIs):

The CDC is recommending personal preparedness and protective measures, including Personal Non-Pharmaceutical Interventions (NPIs). NPIs are measures taken to help prevent the spread of diseases that do not include medications. Currently, there are no medications or vaccinations available to prevent COVID-19, however, everyone should practice these respiratory illness prevention protocols:

- diligent hand washing with soap and water for at least 20 seconds
- avoid touching your eyes, nose and mouth with unwashed hands
- cover your mouth with a tissue when coughing or sneezing
- stay home from school, work and other people when you become sick with respiratory symptoms like fever or a cough
- avoid close contact (within 6 feet) of people who are sick
- if you are over the age of 60 or have underlying health conditions you should stay home as much as possible.
- <https://www.cdc.gov/nonpharmaceutical-interventions/personal/index.html>

With questions, Please Contact Allison Egan by email at aegan@berkshireplanning.org.

Please only use reputable sources for information gathering. Further information can be found at the following links. We recommend that you do not make multiple copies of fact sheets for your BOH office at this time as they are changing on a daily basis.

MDPH Information on COVID-19: <https://www.mass.gov/resource/information-on-the-outbreak-of-coronavirus-disease-2019-covid-19>

HMCC Resources: <https://region1hmcc.org/>

CDC General Information Page on COVID-19: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

CDC Communication Resources: <https://www.cdc.gov/coronavirus/2019-ncov/communication/index.html>

MDPH Printable Fact Sheets: <https://www.mass.gov/guides/information-on-the-outbreak-of-2019-novel-coronavirus-covid-19#-printable-fact-sheets->

CDC Response Page: <https://www.cdc.gov/coronavirus/2019-nCoV/summary.html#cdc-response>

CDC Cases in the US: <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>

CDC Guidance for Medical Professionals: <https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html>

CDC Information on Travel: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

CDC Information for Businesses & Travelers: https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-business-response.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fguidance-business-response.html