

New Marlborough Announces New Hi-Speed WIFI Hotspots

Today, New Marlborough has successfully installed and activated enhanced hi-speed internet hotspots at the town's three Middle mile access points: The Library, Town Hall and the Fire Station. By combining upgraded bandwidth speeds with omni-directional exterior antennas residents can now log onto a high-speed connection from a wider range around these locations than previously. This will allow more residents to use the connections at the same time and at much higher speeds than was previously possible, supporting all important internet applications including web browsing, streaming, video conferencing, voice calls, file upload/download, distance learning, VPN and much more.

We have many people to thank for this important upgrade. First, Marc Trachtenberg a resident and entrepreneur who proposed and outlined the project and managed its implementation. Next the Cable Advisory Commission, who coordinated with both the state and its contractors at the middle mile as well as town government, especially Mari Enoch, Town administrator and Chuck Loring, DPW supervisor. On behalf of all of us, we appreciate their efforts.

As we get started, there are a couple of guidelines:

1. The network is named "NMNet". No password is required.
2. Service is available 24/7, designed for high performance for both upload and download and supports all necessary internet services.
3. Social distancing practices **must** be observed at all times and will be enforced. Please work from your vehicles and do not approach others using the network. This is for everyone's health and safety. The network is designed for broad coverage around each location.
4. Please park only in designated areas, i.e. Library parking lot, town hall parking lot (front and back) and on the office side of the firehouse. DO NOT BLOCK the firehouse doors as emergency vehicles must have access to/from the building at all times. Please move your vehicle immediately if directed to do so by firehouse staff. If direct spots are full at any location, park in a safe spot.
5. Do not block private driveways or parking areas.
6. There are no public restrooms available for users.
7. Any issues/comments please send request to mnetsupport@newmarlboroughma.gov

We encourage everyone to make use of this important service during these challenging times.