

## **VA CLOSINGS DUE TO COVID19**

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FYI

VA Central Western Massachusetts Healthcare System temporarily closes all Community Based Outpatient Clinics

VA Central Western Massachusetts Healthcare System has announced that the all Community Based Outpatient Clinics (CBOC) will be temporarily closed, effective March 28th, 2020, due to COVID-19.

All CBOC providers and staff have been converted to virtual care at this time and we recommend using telehealth (phone or video) for your scheduled appointments. To help us address the most urgent needs first, we ask that you use one of our online tools for routine or non-urgent concerns. You can:  
Use Secure Messaging. You can send a secure message to your provider about any health concern or question.

Download VA Video Connect. Your provider may ask you to consider telehealth for an upcoming appointment. By downloading and learning about the VA Video Connect app now, you can prepare yourself.

Because this is a rapidly changing situation, the best way to get the most up-to-date facility information is to check your local VA health facility's website.

VA continues to strongly encourage Veterans, staff members and their families to take everyday precautions to protect against respiratory illnesses caused by COVID-19, the flu and the common cold. For more information, questions, or concerns please contact the call center at 1(800)893-1522. The Veterans Crisis Line is available 24 hours a day for urgent issues: 1(800) 273-8255, Press 1

### Closures:

Fitchburg Outpatient Clinic  
Greenfield Outpatient Clinic  
Worcester Plantation Street Outpatient Clinic  
Worcester Lake Avenue Outpatient Clinic  
Pittsfield Outpatient Clinic  
Springfield Outpatient Clinic  
Worcester Lincoln Street Outpatient Clinic